



TGT GOez WiFi App

User Guide



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1. Introduction

Your All-in-one Wi-Fi 6 Gateway provides a TGT GOez WiFi mobile App for you to quickly configure the gateway and manage your gateway settings anytime and anywhere, such as:


- Wi-Fi SSID and Password Settings
- List of Connected Devices
- Guest Wi-Fi Setup
- Easy Wi-Fi Sharing
- Parental Controls Function
- Advanced Settings: Virtual Server/Port Forwarding, DMZ

2. Download TGT GOez WiFi App

- Search and download “TGT GOez WiFi” App in Apple App Store OR Google Play Store
- Scan the QR code below



3. Language Settings

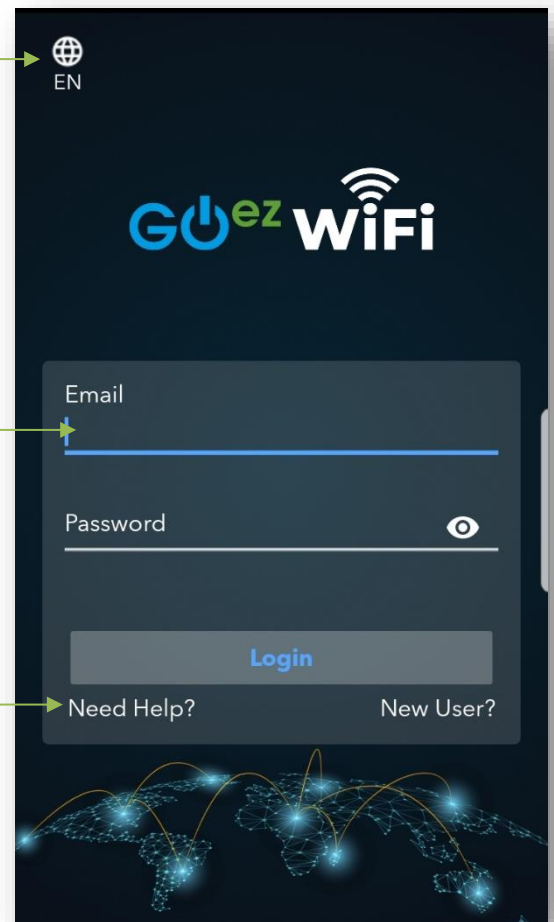
- Tap  in the top left corner to select Chinese or English

4. Login

- Enter “Email” and “Password”, and then tap the “Login” button

5. Forgot Password/Email

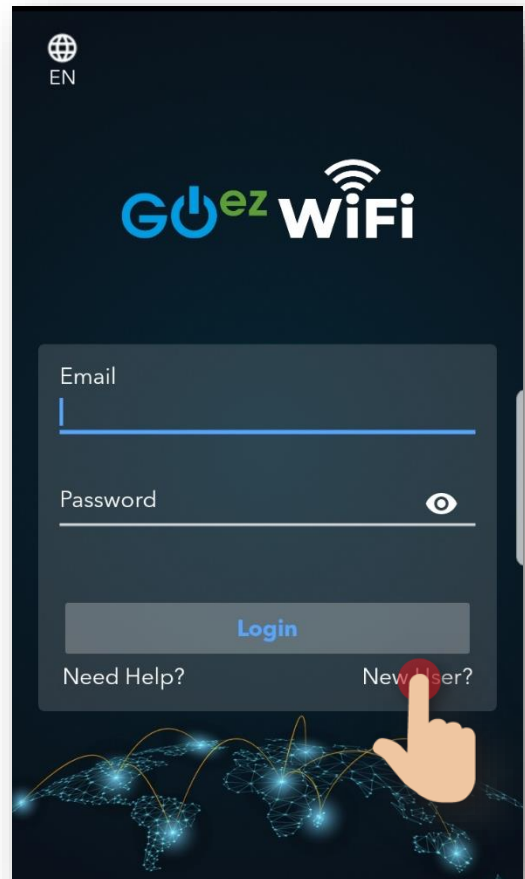
- If you forget your login password and email, you can tap “**Need Help?**”
- **Forgot Password:** Tap “Forgot Password”, then enter your registered email address to receive the password reset link.
- **Forgot Email:** Tap “Forgot E-mail?” and enter your Wi-Fi 6 Gateway’s serial number, then tap “Submit”. Tips about your email address will be displayed accordingly.



6. Register a New Account

- Step 1: Tap “New User ?” in the login page (image 1)
- Step 2: Enter your email address and password to register your account (image 2)
- Step 3: Tap “Submit”, the system will send you a verification code (OTP) to your email (image 3)
- Step 4: Connect your device to the Wi-Fi 6 Gateway’s network via Wi-Fi (image 4)
- Step 5: Enter the last 4 digits of serial numbers and then tap “Pair Up with Wi-Fi 6 Gateway” to complete (image 5)

(image 1)



(image 2)

Create New Account

Email

Password

User password must be at least 8 characters including 1 UPPERCASE letter, 1 lowercase letter and 1 alphanumeric character

Confirm Password

Sign up

(image 3)

Create New Account

Email verification code has been sent to registered email address.
Please check your email and enter verification code to below.

Four empty boxes for entering the verification code.

RESEND EMAIL VERIFICATION

(image 4)

Connect to WiFi 6 Gateway's Network

Before pairing up with WiFi 6 Gateway, please be connected to the WiFi 6 Gateway's network via Wi-Fi.

Upon successful connection, press "Next" to proceed your Add WiFi 6 Gateway procedure.

Illustration of a hand holding a smartphone with a Wi-Fi signal icon.

Next

(image 5)

< Add All-in-one WiFi 6 Gateway

Enter the Last 4 Digits of Serial Number

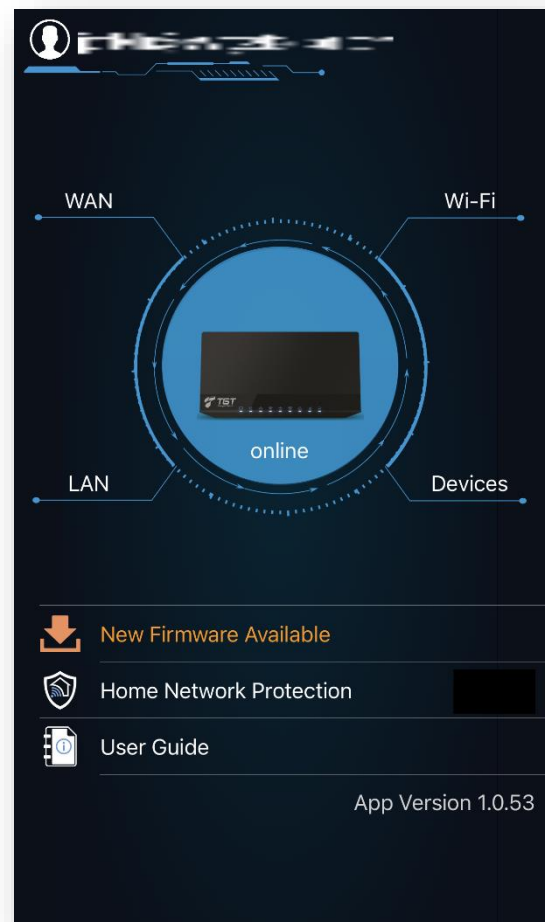
The serial number is labelled at the bottom of your gateway.

Rev: P01 WPA Key 2.4G: XXXXXXXXXXXXX
Model: HG IAD819 SSID 2.4G: XXXXXXXXXXXXX
S/N: T3800000000 WPA Key 5G: XXXXXXXXXXXXX
MAC: 00:00:00:00:00:00 SSID 5G: XXXXXXXXXXXXX
TMUC: XXXXXXXXXXXXX

7. Homepage Introduction

You can easily access to below functions and information through the shortcuts in homepage:

- Profile Settings and Wi-Fi 6 Gateway Management
- Status of Wi-Fi 6 Gateway and Network Map
- Wi-Fi Settings and Guest Wi-Fi
- WAN (Wide Area Network)
- LAN (Local Area Network)
- Connected Devices
- Home Network Protection
- User Guide
- App Version

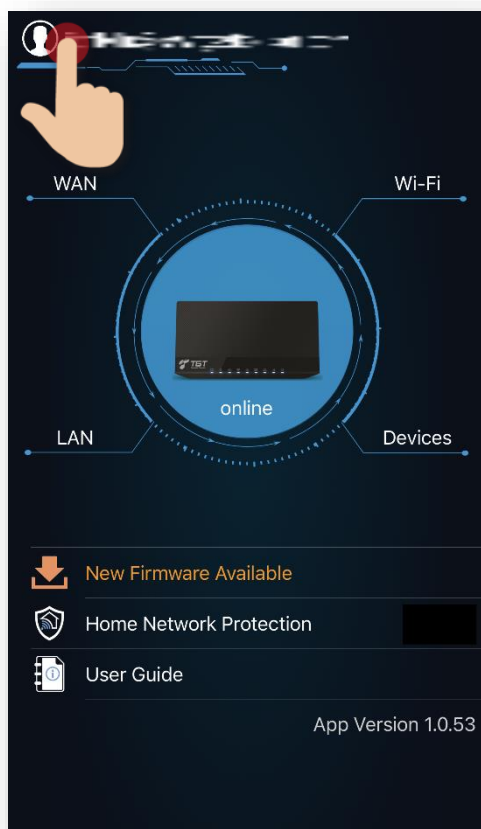


8. Profile Settings and Wi-Fi 6 Gateway Management

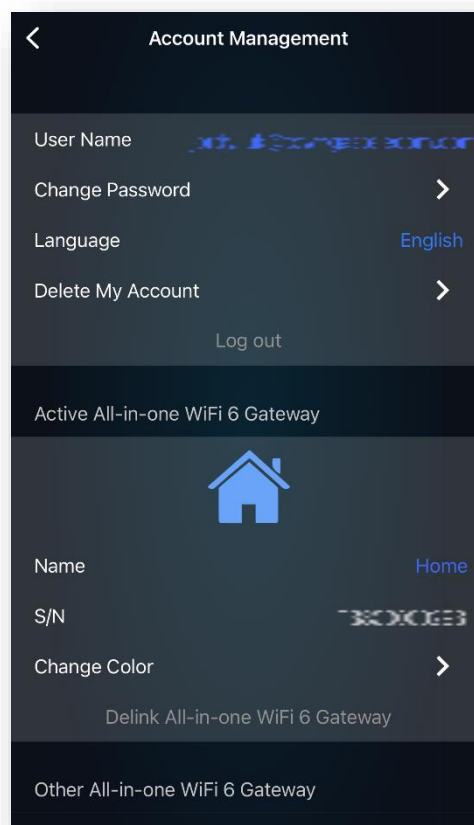
Tap the user name (image 1) on the top left corner in home page to access below information and settings:

- Edit User Name and Change Password
- Change Language
- Log Out
- Edit the Name or Colour of Wi-Fi 6 Gateway
- Serial Number of Wi-Fi 6 Gateway
- Add or Delink Wi-Fi 6 Gateway

(image 1)



(image 2)

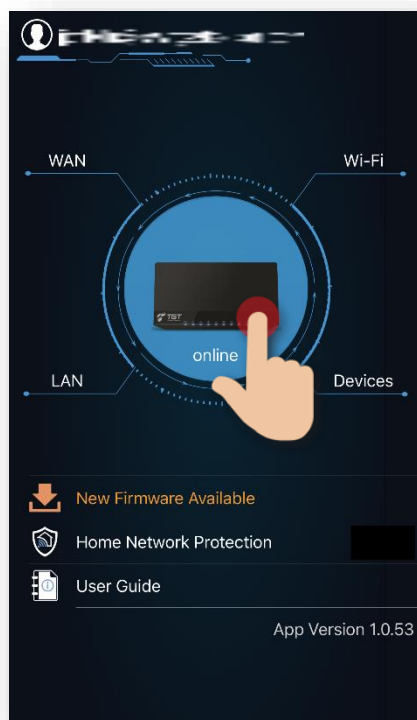


9. Status of All-in-one Wi-Fi 6 Gateway and Network Map

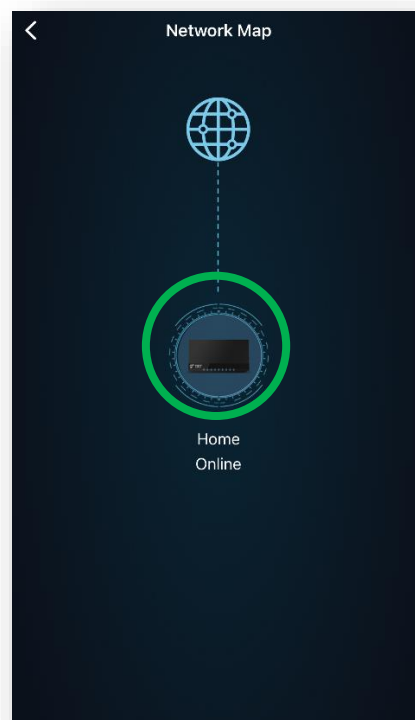
The current network status will be displayed under the Wi-Fi 6 Gateway icon on the homepage. It will be displayed in **blue** when it is online, and in **red** if it is offline. After tapping the Wi-Fi 6 Gateway icon (image 1), you can perform below:

- View the Network Map
- Tap the Wi-Fi 6 Gateway icon (image 2) to view the model number, firmware version, uPnP status, reboot device, re-apply all settings, factory reset etc.

(image 1)



(image 2)

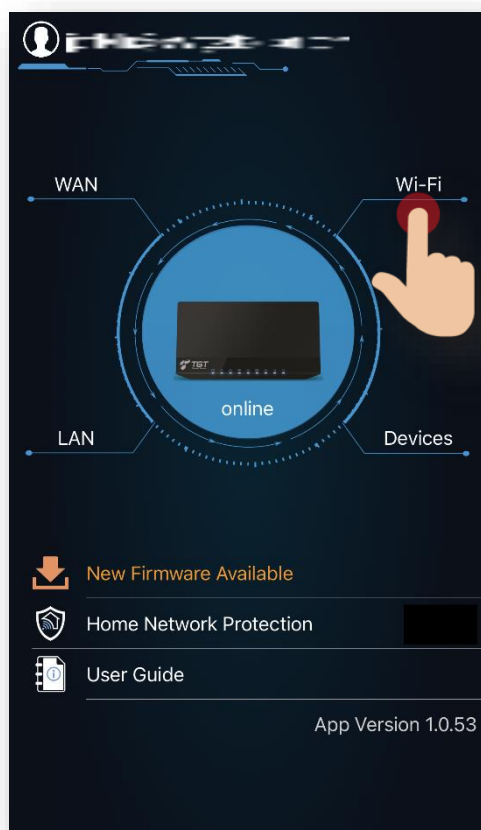


10. Wi-Fi Settings

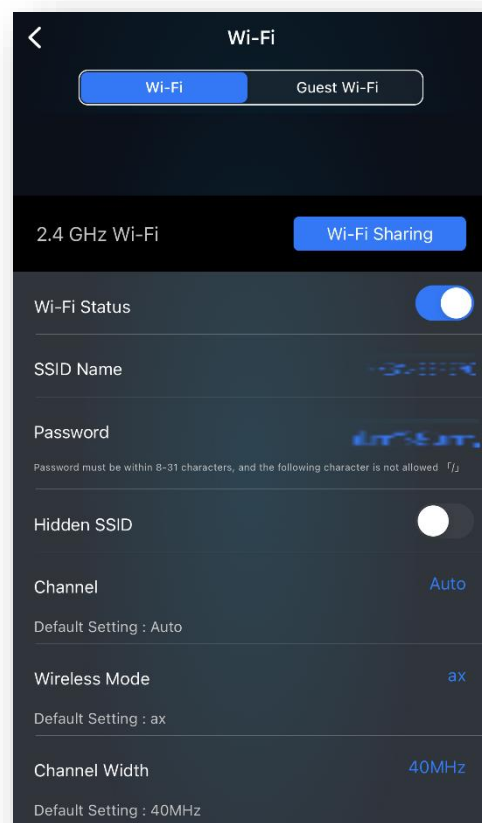
Tap “Wi-Fi” (image 1) in the top right corner to perform below:

- “Wi-Fi Sharing”
- 2.4GHz and 5GHz Wi-Fi network settings included: Wi-Fi status, SSID Name, password, channel, wireless mode, channel width, authentication method and encryption mode
- Guest Wi-Fi Settings

(image 1)



(image 2)



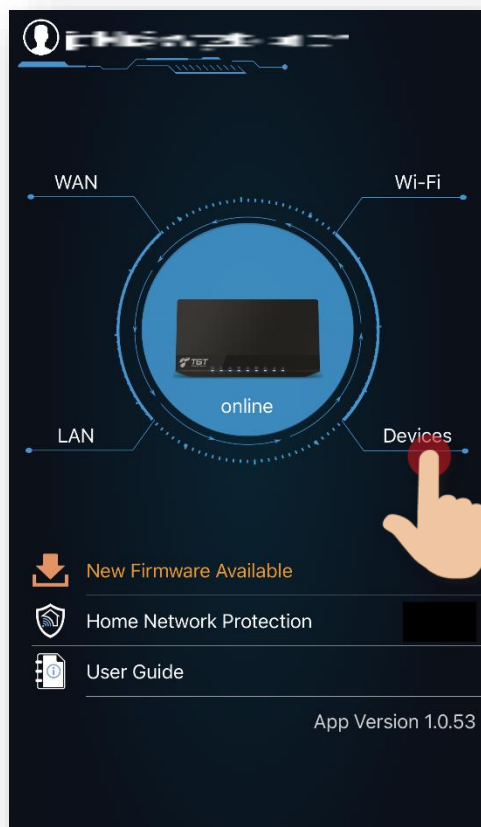
11. View the Connected Devices

Tap “Devices” (image 1) in the homepage to view all the connected devices and their information, included:

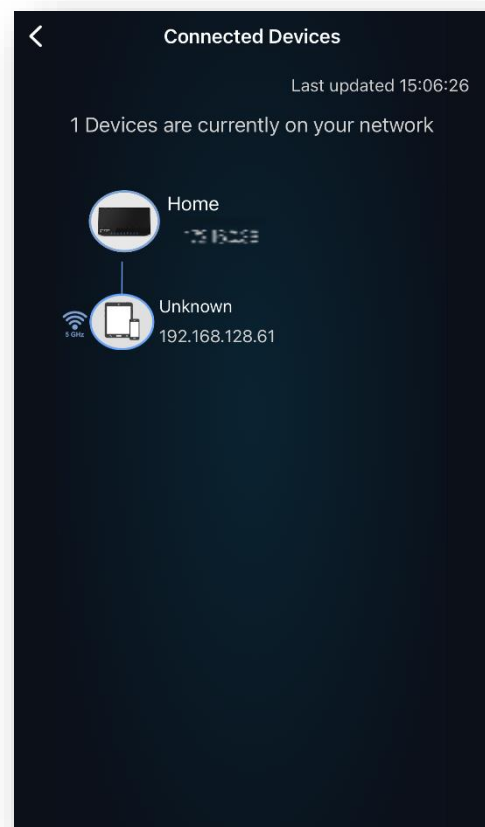
- Device Name
- Internet Connection Type
- MAC Address
- IP Address
- Device Type
- Address Source
- DHCP Reserved

Notice: Swipe down to refresh and get the latest information.

(image 1)



(image 2)

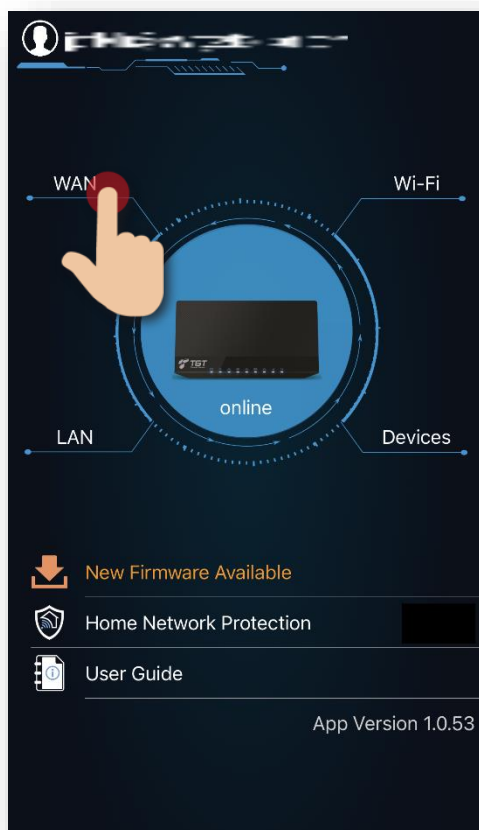


12. WAN (Wide Area Network)

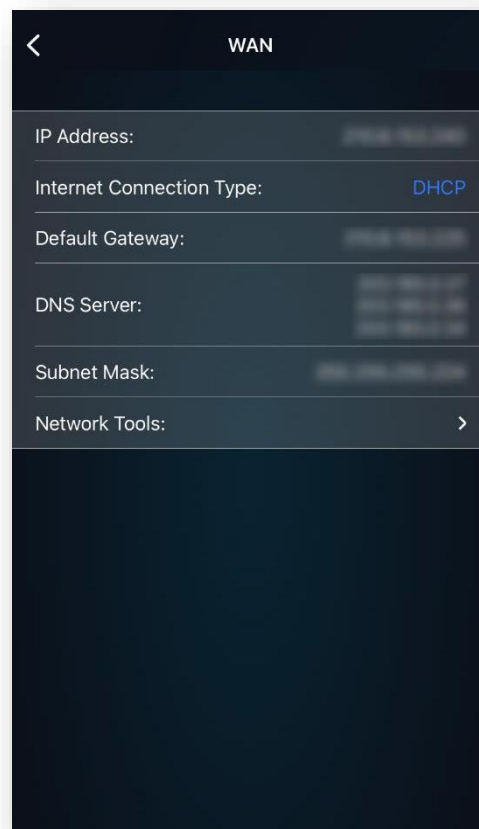
Tap “WAN” in the homepage to perform below controls and view the information:

- IP Address
- Internet Connection Type: DHCP or PPPoE
- Default Gateway
- DNS Server
- Subnet Mask
- Network Tools: Ping or Traceroute

(image 1)



(image 2)



13. LAN (Local Area Network)

Tap “LAN”(image 1) in the homepage to perform below and view the related information.

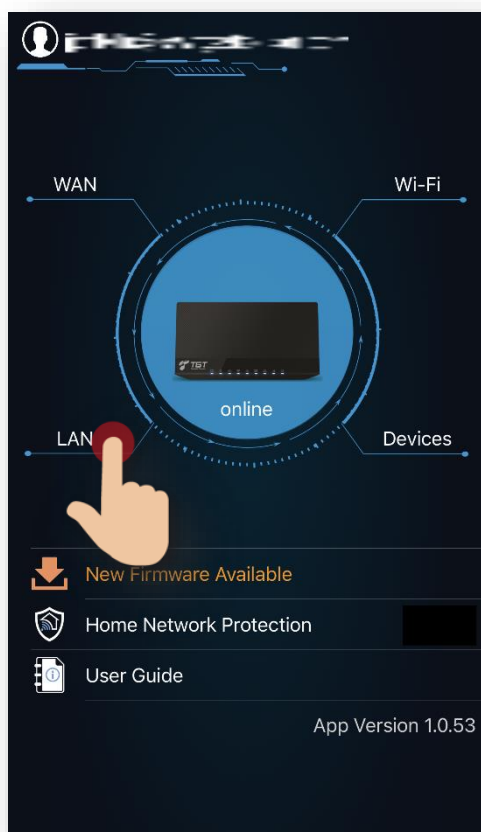
General:

- IP Address, Subnet Mask, IP Pool Starting and Ending Address, DNS Server 1 and 2, Lease Time (sec), Enable DHCP Server

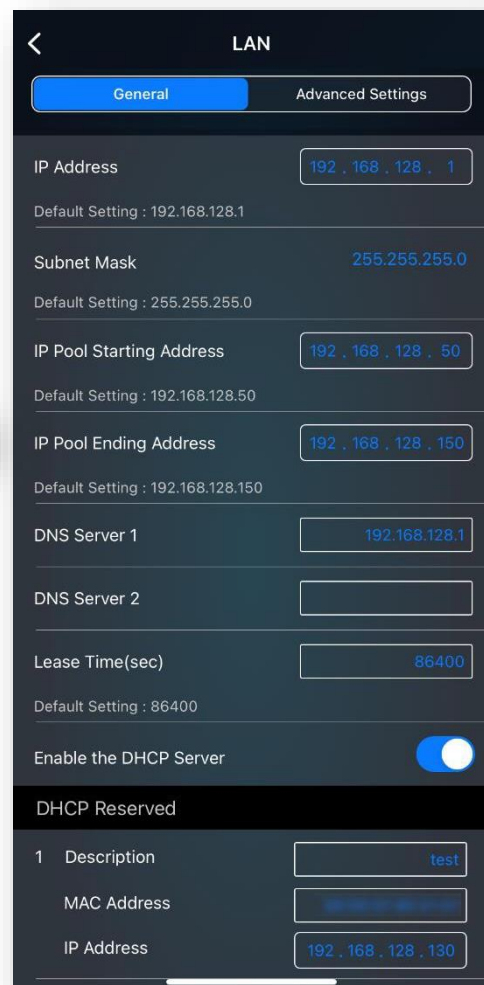
Advanced Settings:

- Virtual Server/ Port Forwarding Settings, Enable DMZ/UPnP

(image 1)



(image 2)

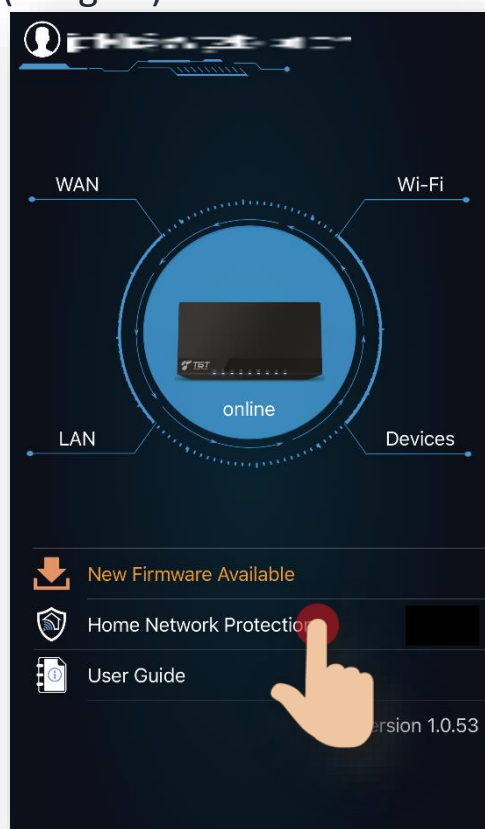


14. Home Network Protection

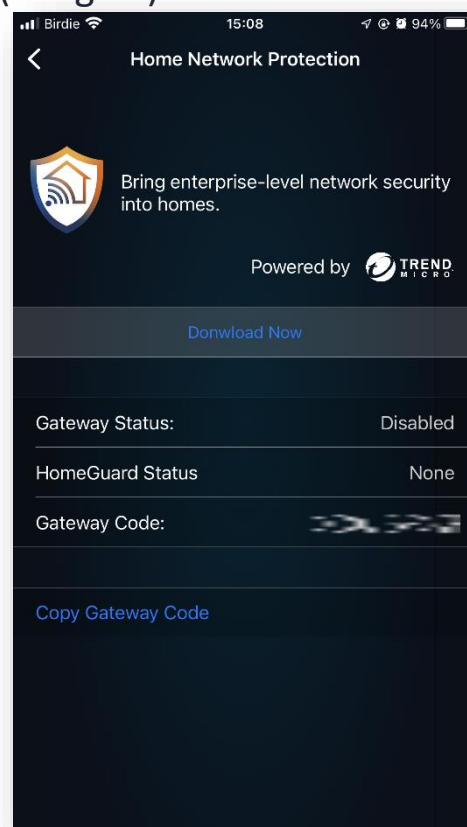
Tap “Home Network Protection” in the homepage to perform below:

- Connect to App Store/ Google Play to download HomeGuard App
- View “HomeGuard Status”, “Gateway Code”, “Copy Gateway Code”

(image 1)



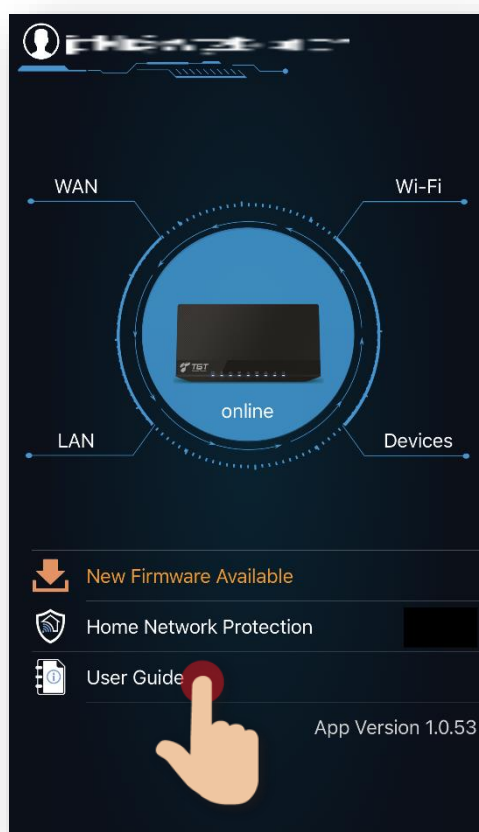
(image 2)



15. User Guide

Tap “User Guide” (image 1) in the homepage to access the user guide document of TGT GOez WiFi App.

(image 1)



Should you have any query, please call TGT GOez Customer Service Hotline at 3490 1271.