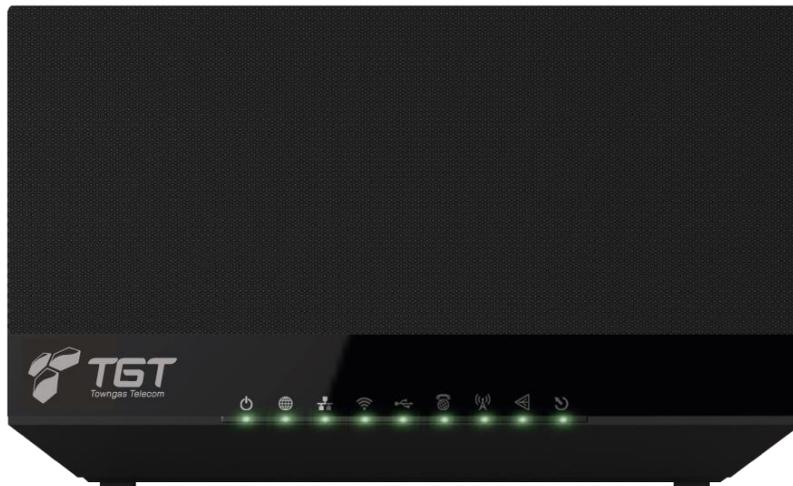




All-in-one Wi-Fi 6 Gateway

User Guide



Easily Manage your Wi-Fi 6 Gateway by Mobile Apps

Setup Wi-Fi SSID/ Password, Guest Login, List of Connected Devices Management

Scan QR Code to download

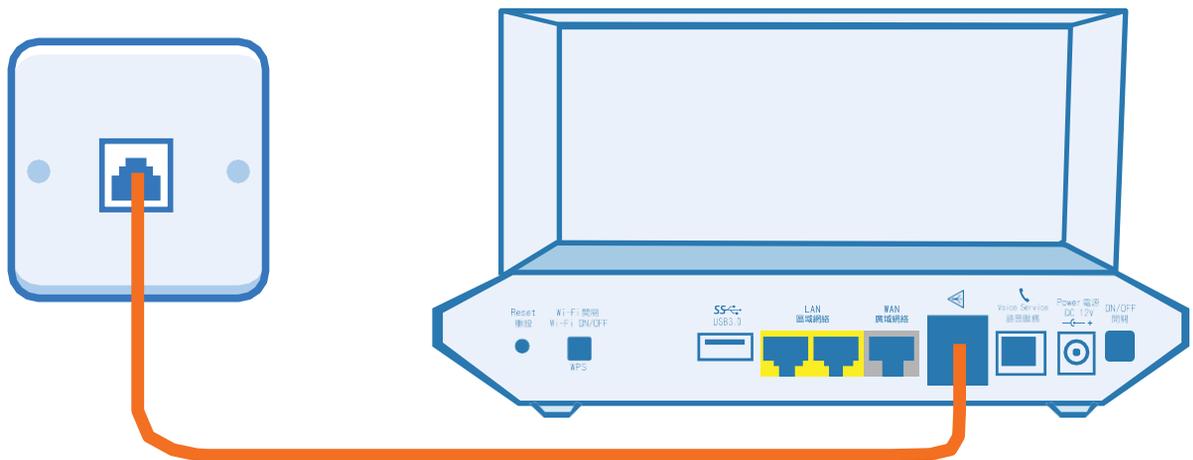


TGT GOez WiFi
Manage/Setup Wi-Fi 6 Gateway

24 hours Customer Hotline Service: 3490-1271

1. Connect your Wi-Fi 6 Gateway

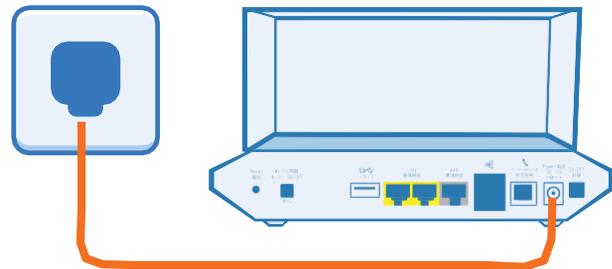
Plug the fiber patch cord into the SFP WAN port  of the Wi-Fi 6 Gateway.



 **CAUTION - CLASS 1**
Invisible laser radiation when you plug the fiber patch cord away from the port.
Avoid direct eye exposure

2. Power your Wi-Fi 6 Gateway

Plug the provided power adaptor to the DC12V port and press ON/OFF button. Verify the Power, MGMT, LOS, WAN, LAN, Wi-Fi LEDs are in green before use.



Wi-Fi 6 Gateway (Rear)

3. Connect your devices to the Internet

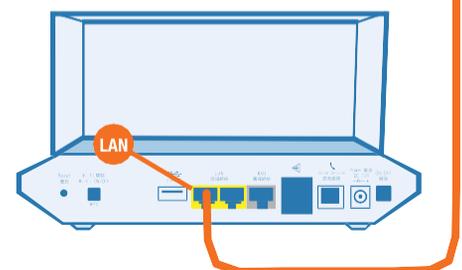
Via Wi-Fi:

You can connect to Wi-Fi network by using the default SSID and password which can be found on the bottom of the Gateway.



Via an Ethernet cable:

Use an Ethernet cable to connect your device to the LAN port of the Gateway.



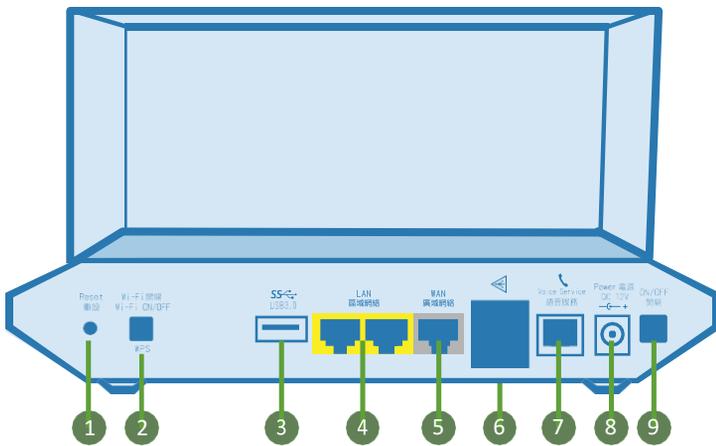
Wi-Fi 6 Gateway (Rear)

Wi-Fi 6 Gateway Overview:



Front

LED	Status	Description		
	Power	Green ON Green Flash Red Flash	Power ON Firmware upgrade/ Configure update Server connection failed	
		OFF	Power OFF	
		WAN	Green ON Red ON	Internet connected No Internet connection
	LAN	Green ON Green Flash OFF	LAN connected Data traffic detected on LAN connection No LAN connected	
		Wi-Fi	Green ON Green Flash Orange Flash	Wi-Fi ON Data traffic detected on Wi-Fi connection WPS in progress
			OFF	Wi-Fi OFF
	USB	Green ON Green Flash OFF	USB connected Data traffic detected on USB No USB connected	
	Voice		Not Available	
	MGMT	Green ON OFF	Optical Network Terminal (ONT) update configure completed Optical Network Terminal (ONT) update configure failed	
		LOS	Green ON OFF	Optical signal is normal No optical signal



Rear

- | | | | | |
|---|--|-------------|-----------------------|-------|
| 1 Factory Reset Button
(Press and Hold 15-20 sec.) | 2 Wi-Fi On/Off Button (Press and Release)
WPS Button (Press and Hold) | 3 USB 3.0 | 4 LAN x 2 | 5 WAN |
| 6 SFP ONT port | 7 Phone port (RJ-11) | 8 Power 12V | 9 Power On/Off Button | |



Basic Troubleshooting Tips:

WAN LED status (Red ON)

If customer can't access Internet through the Wi-Fi 6 Gateway, please check the LED status of  . If the LED is red (Figure 1), we recommend you to reboot your Wi-Fi 6 Gateway by pressing the On/Off button until the LED changes to green for a normal connection status.

If it's still disconnected, please check whether the Ethernet cable of the WAN or the fiber patch cord of the SFP ONT port is properly connected.

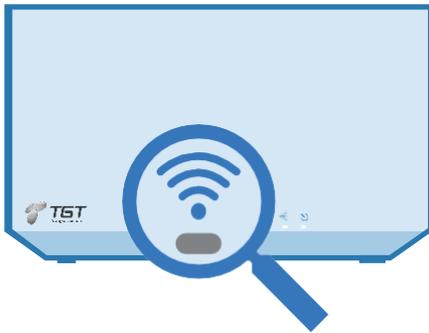
(Figure 1)



Wi-Fi LED status (OFF)

If you find that the Wi-Fi LED indicator is OFF (Figure 2), please check the Wi-Fi switch button on the back of the Gateway (Figure 3) to confirm whether the Wi-Fi function is being turned off.

(Figure 2)



(Figure 3)

