

## 客戶個人資料 Customer Personal Information

姓 Surname: 名 Given name:  先生 Mr.  女士 Ms.電話  
Phone:安裝服務地址 Service Installation Address  低座 Mansion (8 Muk Tai Street, Kai Tak)  
單位 Unit: 樓層 Floor: 座 Tower 屋苑 HENLEY PARK

預約安裝日期 \*

Preferred Installation Date \*: \_\_\_\_\_ 日 DD \_\_\_\_\_ 月 MM \_\_\_\_\_ 年 YYYY

\*請預留10個日曆天以外至安裝(例子:3月1日遞交申請表,預計安裝日期請填寫3月10日或之後)

\*Please block out >10 calendar days to installation (E.g.: Estimated Installation Date will be on or after March 10<sup>th</sup> if this form is submitted on March 1<sup>st</sup>)是否已經安裝光纖寬頻 fibre broadband has been installed \*: 是 (yes)  否 (no) 

\*必須先安裝光纖寬頻,才能進行智能家居自動化安裝

\* Fibre broadband must be installed before Smart Home Automation Installation can be facilitated

預約安裝時間 Preferred Installation Timeslot:

星期一至星期五(公眾假期除外) Monday to Friday (public holidays excluded)

 09:30-11:30 11:30-13:30 13:30-15:30 15:30-17:30

收到表格後將有專人與客戶聯絡確認安裝

A follow-up call to confirm installation after the form received

\*\* 請於收取住宅單位當日起計12個曆月內提交預約表

\*\* Please submit the appointment form within 12 calendar months after handover of the unit

## 智能家居安裝設備 Smart Home Automation Installation Devices

- 智能室內空氣質量傳感器
- 門接觸傳感器
- 智能語音控制器
- 智能萬用遙控器
- 集線器
- Smart IAQ Sensor
- Door Contact Sensor
- Google Home Mini
- Smart Universal Remote
- Hubs

## 條款及細則 Terms &amp; Conditions

1. 以上智能家居安裝只適用於 HENLEY PARK 之住戶。
  2. 每個單位將獲一次免費基本安裝。
  3. 如有任何爭議,名氣通擁有最終決定權。
1. The above smart home installation is only applicable to the residents of HENLEY PARK
  2. Each unit will receive one free standard installation.
  3. For any disputes arising from the installation, the decisions of TGT shall be final and conclusive.

## 免責聲明 Disclaimer

1. 在法例准許的範圍內,名氣通及該服務的任何第三方服務供應商,在任何情況下,均毋須就客戶或任何人士由於或有關該服務而(直接或間接)蒙受、承受或產生的任何費用、申索,特別、直接、間接或相應損失(包括但不限於收入損失、利潤損失或任何相應損失)而承擔任何責任,不論是否合約、侵權、法規或其他責任(包括但不限於疏忽、違反合約、誹謗或侵犯知識產權權利所致)。
2. 在法例准許的範圍內,名氣通、其集團公司及該服務的任何第三方服務供應商,以及其各自董事、僱員或代理人明確卸棄以下情況產生的任何責任:(i) 客戶使用該服務、該軟件或設備而產生的任何數據、語音或其他資料的損毀或損失;(ii) 由於經由、通過或有關使用該服務、該軟件或設備導致客戶的電腦系統、設備或其他裝置內或引進有關電腦系統、設備或其他裝置的任何錯誤、偏差或電腦病毒而根據合約、侵權或其他方式作出的任何直接或間接收入或利潤損失或任何相應損失,不論是否經濟損失亦然,或客戶因而蒙受的任何損失所提出的申索;(iii) 該服務及/或經由或通過該服務供應、提供、出售或可得的任何內容、該軟件或設備(或未能或延遲如此供應、提供、出售或可得)有關的任何申索;(iv) 該服務或其任何部分的干擾、暫停或退化;及 v) 任何可歸因於名氣通可控制範圍以外的情況或環境所引致的損壞(即是「不可抗力理由」)不可抗力理由)包

- 請使用電子表格、致電預約或填妥本表格電郵至 [HA.THL@tgt.hk](mailto:HA.THL@tgt.hk) Please use the eForm, call to make appointment or fill in this form and email to [HA.THL@tgt.hk](mailto:HA.THL@tgt.hk) for activation
- 收到表格後將有專人與客戶聯絡確認安裝 Follow up call to confirm installation after form received



括但不限於天災、戰爭、叛亂、爆炸、火災、洪水、政府行動、本協議生效時仍未生效之法例、政府或其監管機構所施加的制約、勞資糾紛、貿易爭議及任何由第三者所造成而名氣通無法控制的延誤。

3. 客戶知悉及同意名氣通不會就以下事項承擔任何責任：(i) 任何數據資料或於客戶電腦預先安裝之軟件及/或硬件之損失或損壞；(ii) 任何由於客戶電腦系統上出現之錯誤、干擾或受電腦病毒入侵而導致客戶或任何第三者蒙受之任何直接或間接的收入、利潤或任何連帶的經濟損失或任何其他損失之索償；及(iii) 任何客戶電腦或其任何部分受到之干擾或停止運作之索償。

4. 客戶明白及同意名氣通毋須於下列情況下對客戶承擔任何責任：(i) 客戶所使用的其他設備或裝置之任何故障；(ii) 有關器材的故障，而該故障不論是否因客戶干擾有關器材、其疏忽、或客戶未能遵守名氣通就有關器材發出之使用指南所引致的故障；(iii) 客戶將有關器材與其他未得到名氣通書面授權可使用的設備或裝置一併使用；(iv) 客戶並非於服務安裝地址內使用有關器材；或(v) 由於客戶的任何作為或不作為而導致名氣通不能或延遲提供或啟用服務。

5. 客戶同意在任何情況下名氣通均不須對因使用和/或無法使用設備而造成的收入或利潤上之損失或任何損害（不論直接或間接）而承擔任何責任。

6. 客戶應妥善及安全地保管他/她的帳戶登入資訊及 Wi-Fi 的登錄名稱和密碼，以及不得在任何情況下向任何第三方披露。名氣通和第三方提供商（包括但不限於名氣通）不會對因披露此類資訊而造成的任何損失負責。

7. 客戶同意本服務的某些部署或配置可用作協助檢測、測量或避免某些風險（包括但不限於盜竊、火警或入屋盜竊），但名氣通不會為客戶使用本服務時產生的相關風險及後果而負責。

8. 客戶使用設備的風險由客戶自行承擔。服務按“目前情況”提供，名氣通對服務不作任何形式的陳述或保證。

此外，在法律允許的最大範圍內，名氣通拒絕任何明示或暗示的擔保，包括但不限於侵權、所有權、適銷性或特定用途的適用性。名氣通不保證服務中包含的功能或其中包含的任何材料或內容將不間斷或無錯誤、該缺陷將得到糾正，或使其可用的服務器沒有病毒或其他有害組件。在任何情況下，名氣通、其主管、股東、僱員、代理人、董事、子公司、附屬公司、繼承者或授權人對於任何索賠、損失、損害、訴訟、訴訟、責任、任何附帶、間接、懲罰性、特殊、懲戒性或衍生性損害（包括利潤損失、商譽損失、中斷、業務信息丟失或任何金錢損失）、因本協議或本協議引起的訴訟或其他訴訟，包括但不限於客戶使用、依賴或使用服務或其任何部分，或根據本協議授予客戶的任何權利，即使名氣通被告知存在此類損害的可能性，無論該索賠是基於合同、侵權行為（包括疏忽）、侵犯知識產權或其他權利均不承擔任何責任。

1. To the extent permitted by law, TGT and any third party service provider of the services shall under no circumstances be liable whether or not in contract, tort, statute or otherwise (including without limitation to negligence, breach of contract, defamation, or intellectual property right infringement) for any cost, claim, special, direct, indirect or consequential loss or damage (including without limitation, loss of revenue, loss of profit, or any consequential loss whatsoever) suffered, sustained or incurred by the customer or any person (directly or indirectly) from or out of or relating to the services.

2. To the extent permitted by law, TGT, its group companies and any third party service provider of the services, together with their respective directors, employees or agents expressly disclaim any liability for: i) any damage to or loss of data, voice or other information arising from the customer's use of the services, software or equipment; ii) any claim based on contract, tort, or otherwise for any direct or indirect loss of revenue, profits or any consequential loss whether of an economic nature or any such loss which the customer suffers as a result of any error, inaccuracy or computer virus in or introduced into the customer's computer system or other devices by, through or in connection with the use of the services, software or equipment; iii) any claim relating to the services and/or any content, software or equipment supplied, provided, sold or made available by or through the services (or any failure or delay to so supply, provide, sell or make available); iv) any disruption or suspension or degradation of the services or any part thereof; and v) any damage which is attributable to an event or circumstance beyond TGT's control ("Force Majeure Event"). A Force Majeure Event includes but is not limited to acts of God, war, civil disobedience, explosion, fire, flood, governmental action, legislation not in force at the time of this agreement, restraints imposed by government or any other regulatory authorities, labour disputes, trade disputes or delays of third parties over which TGT has no control.

3. Customer understands and accepts that TGT disclaims any liability for (i) any damage to or loss of data, software and/or hardware pre-installed in customer's computer; (ii) any claim for any direct or indirect loss of revenue, profit or any consequential loss whether of economic nature or any such loss the customer or any third party may suffer as a result of error, disruption and/or computer virus introduced into customer's computer system; and (iii) any claim for the disruption or suspension of use of customer's computer or any part thereof.

4. Customer acknowledges and agrees that TGT shall not be liable to the customer for: (i) any fault in other equipment or device which customer uses; (ii) any fault in the equipment whether or not caused by customer tampering with it, customer's negligence or failure to follow TGT's instructions; (iii) customer's use of equipment with any other equipment or device that has not been authorized by TGT in writing in advance; (iv) customer's use of equipment in any place other than at the installation address; or (v) the failure or delay in the provision or activation of the service by TGT due to any action or inaction of the customer.

5. Customer agrees that TGT shall in no circumstances be responsible for any loss of income, loss of profit or any damage (direct or indirect) caused by the use of and/or inability to use the service/device.

6. Customer should ensure that his/her login information and Wi-Fi login and password will be kept properly and securely and shall not be disclosed to any third party under any circumstances. TGT and its third party provider (including but not limited to TGT) shall not be responsible for any loss due to the disclosure of such information.

- 請使用電子表格、致電預約或填妥本表格電郵至 [HA.THL@tqt.hk](mailto:HA.THL@tqt.hk) Please use the eForm, call to make appointment or fill in this form and email to [HA.THL@tqt.hk](mailto:HA.THL@tqt.hk) for activation
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## 智能家居安裝預約表

# Smart Home Automation Installation Appointment Form (Henley Park by Henderson Land)

查詢熱線  
Enquiry Hotline  
3996-9397



v. 20230912

7. Customer agrees that while certain deployments or configurations of the service can be used to help detect, monitor or avert certain risks (including without limitation to theft, fire or burglary), TGT shall not be responsible for the consequences of those risks actually arising while customer uses the service.

8. CUSTOMER'S USE OF THE SERVICE/Device IS AT CUSTOMER'S OWN RISK. THE SERVICE IS PROVIDED "AS IS" AND TGT MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND WHATSOEVER FOR THE SERVICE. FURTHER, TO THE FULLEST EXTENT PERMISSIBLE BY LAW, TGT DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, NON-INFRINGEMENT, TITLE, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TGT DOES NOT WARRANT THAT THE FUNCTIONS CONTAINED IN THE SERVICE OR ANY MATERIALS OR CONTENT CONTAINED THEREIN WILL BE UNINTERRUPTED OR ERROR FREE, THAT DEFECTS WILL BE CORRECTED, OR THAT THE SERVICE OR THE SERVER THAT MAKES IT AVAILABLE IS FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. IN NO EVENT WILL TGT, ITS OFFICERS, SHAREHOLDERS, EMPLOYEES, AGENTS, DIRECTORS, SUBSIDIARIES, AFFILIATES, SUCCESSORS OR LICENSORS BE LIABLE FOR ANY INCIDENTAL, INDIRECT, PUNITIVE, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING DAMAGES FOR LOSS OF PROFITS, LOSS OF GOODWILL, INTERRUPTION, LOSS OF BUSINESS INFORMATION OR ANY PECUNIARY LOSS) IN CONNECTION WITH ANY CLAIM, LOSS, DAMAGE, ACTION, SUIT OR OTHER PROCEEDING ARISING UNDER OR OUT OF THIS AGREEMENT, INCLUDING WITHOUT LIMITATION CUSTOMER'S USE OF, RELIANCE UPON, ACCESS TO, OR USE OF THE SERVICE, OR ANY PART THEREOF, OR ANY RIGHTS GRANTED TO CUSTOMER HEREUNDER, EVEN IF TGT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER THE ACTION IS BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OR OTHERWISE.

### 聲明 Declaration

#### 個人資料收集聲明

本人明白及同意，本人的個人資料，無論列載於此表格，或由貴公司(即名氣通電訊固網有限公司)以其他方式獲得、收集或編纂，均可被貴公司保留及使用(包括由貴公司向其代理人、承包商、服務供應商或其他人士,包括香港中華煤氣有限公司集團的附屬公司或聯營公司(統稱「該集團」),披露或轉移)作不時向本人提供貴公司的服務及產品的用途。沒有該等資料，貴公司未必能夠向本人提供服務或產品。本人亦同意貴公司可能將本人的個人資料用於推銷由貴公司或該集團旗下的任何其他成員不時提供的服務及產品。根據個人資料(私隱)條例，本人有權拒絕收取直接促銷資料，要求查閱或更正本人的個人資料。如本人要行使此等權利，有關要求須以書面形式提出，致函至香港七姊妹道郵政信箱 60088 號香港中華煤氣有限公司資料保護主任。

如這條款及細則的中文及英文版本有差異，以英文版本為準。

本人確認 (i) 本人已明白此服務計劃的條款及細則，亦同意一經名氣通接納服務便生效；(ii) 本人已年滿 18 歲；(iii) 本人所提供的資料均真實無誤。

#### Personal Information Collection Statement

I understand and agree that my personal data, whether contained in this form or otherwise obtained, collected or compiled by you, Towngas Telecommunications Fixed Network Limited, may be kept and used by you (including disclosing or transferring by you to your agents, contractors, service providers or other persons including subsidiaries or associated companies in the Hong Kong and China Gas Company Limited group ("Group")) for the purposes of providing your services and products to me from time to time. Without such data, you may not be able to provide services or products to me. I further agree that you may use my personal data for marketing services and products offered by you or any other member of the Group from time to time. Under the Personal Data (Privacy) Ordinance, I have the right not to receive the direct marketing materials, to request access to or correction of my personal data. If I wish to exercise these rights, requests should be made in writing to the Data Protection Officer, The Hong Kong and China Gas Company Limited, PO Box 60088, Tsz Tsz Mui Post Office.

Should there be any discrepancy between the English and the Chinese versions of these terms and conditions, the English version shall apply and prevail.

I acknowledge and confirm that (i) I have read all the related terms and conditions of this activation form, and I hereby agree to be bound by them once this activation form has been accepted by TGT; (ii) I have attained the age of 18 years old; (iii) all the information provided by me is true and correct.

日期 Date (DD/MM/YYYY):	客戶簽署 Signature:
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#### For Office User Only

Staff Name:	Service Start Date (DD/MM/YY):
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